

Hardware Returns Form

If you are returning any defective hardware purchased from the Blueface Online Shop please complete this form. Do not return any hardware unless instructed to do so by Blueface support.

PLEASE STATE THE MAKE AND MODEL OF YOUR RETURNED HARDWARE:

MAC ADDRESS:

| | | | | | | | | | | | | | | | | | | | |
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12 digit code found on box and hardware.

| Please ensure the return of all the following items as Blueface cannot guarantee a full refund if items are missing: | | INCLUDED | | |
|--|---------------------------------------|------------------------------|-----------------------------|------------------------------|
| 1 | Router/ATA (without physical damage). | YES <input type="checkbox"/> | NO <input type="checkbox"/> | N/A <input type="checkbox"/> |
| 2 | Power supply. | YES <input type="checkbox"/> | NO <input type="checkbox"/> | N/A <input type="checkbox"/> |
| 3 | Manufacturer manual and/or CD ROM. | YES <input type="checkbox"/> | NO <input type="checkbox"/> | N/A <input type="checkbox"/> |
| 4 | Cables, either ethernet or network. | YES <input type="checkbox"/> | NO <input type="checkbox"/> | N/A <input type="checkbox"/> |
| 5 | Phone line adaptor (Netgears only) | YES <input type="checkbox"/> | NO <input type="checkbox"/> | N/A <input type="checkbox"/> |
| 6 | Stand (Netgears and PAP2). | YES <input type="checkbox"/> | NO <input type="checkbox"/> | N/A <input type="checkbox"/> |
| 7 | Original Packaging | YES <input type="checkbox"/> | NO <input type="checkbox"/> | N/A <input type="checkbox"/> |

PLEASE STATE REASON FOR ABSENCE OF NON-RETURNED ITEM:

PLEASE DETAIL PROBLEM AND/OR DEFECTIVE SYMPTOMS OF HARDWARE:

Name: _____ Contact Number: _____

Blueface Username: _____

Signed: _____ Date: _____